

## Purpose of training

Victim Support London received funding from the Community Fund in October 2001 for a three year project to design a training programme for London's diverse community groups. The aim of the training is to enable others in the voluntary sector to give high quality and informed support to victims of crimes. The project focuses on London's refugee and immigrant community groups, women's groups and the lesbian/gay/bisexual and transgendered focused-groups as the communities served by these organisations are underserved by the Victim Support schemes in London.

The training covers three areas: general knowledge about the impact of crimes on victims, developing listening skills through an interactive exercise and specific information about domestic violence and hate crimes.

## How this training works

Victim Support London designs training sessions that are participative and interactive. This gives participants a chance to learn from each other as well as from the trainer input. The sessions vary in format using methods like small groups, games, large group discussions and a video in order to keep participants interested and involved.



### The packs consists of:

- A video
- Notes for trainers
- A diskette with:
  - Handouts
  - Activity sheets
  - Activity cards



## Victim Awareness Course

### Training Pack

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### Training Pack



# What Works?

Skills for working with  
victims of crime

A Films of Record Production for  
Victim Support London 2004



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Skills for working with victims of crime



**Victim Support  
London**